DYNAMIC HEALTH
FREQUENTLY ASKED QUESTIONS

1. **How is Dynamic Health different from searching for information in Google?**

   Dynamic Health is an evidenced-based tool designed **to provide fast, accurate, and actionable answers to questions as they arise at the point of care.** Content in Dynamic Health is summarized from authoritative, primary sources that are appraised by an expert editorial team that includes health care professionals. Content in Dynamic Health is updated regularly. When you search Dynamic Health, you can trust that you are searching a curated collection of guidance that has been appraised for accuracy and currency. When you use search engines like Google, results are likely not appraised, summarized, or put in local context.

2. **I've heard Dynamic Health is intended to replace our Potter and Perry texts. I am more comfortable using Potter and Perry, as I have been taught to use this resource since the beginning of my nursing career. Why are we switching to Dynamic Health?**

   The plan is to use Dynamic Health in the same way we use Potter and Perry. The textbooks Potter and Perry Fundamentals of Nursing and Clinical Skills and Techniques are targeted towards the nursing profession. The most current version of these texts may not be available on the unit or clinic where you work. Dynamic Health is available online from any NSH device, it includes skills for allied Health Professionals and the information is evidence based and updated regularly so you can be sure it is a trustworthy source.

3. **I am developing transition-to-practice education for new staff. How can Dynamic Health help me?**

   Links to Dynamic Health content (e.g., skills, videos, etc.) can be embedded in education materials that the Clinical Nurse Educator or Unit Manager may be developing. They can be included in documents or sent via email using built-in tools in the right-hand corner of the skill page (see image below). For example, using the email icon, next to the printer icon, will allow you to send specific content to individual addresses.
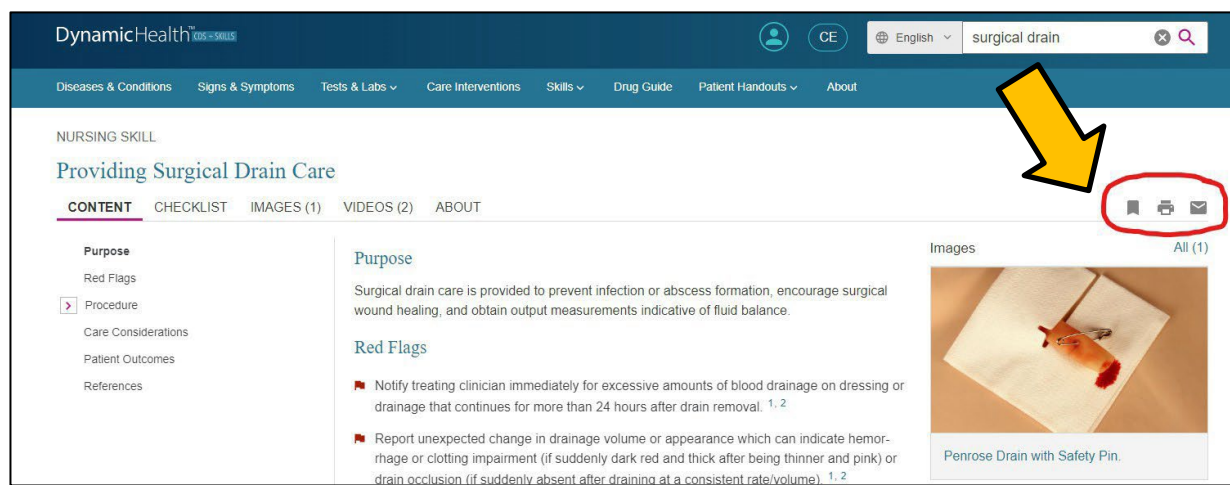
4. **I work at a rural hospital that receives transfers from a regional hospital. My patient has a surgical drain, which I haven't used in a while. What resources are available?**
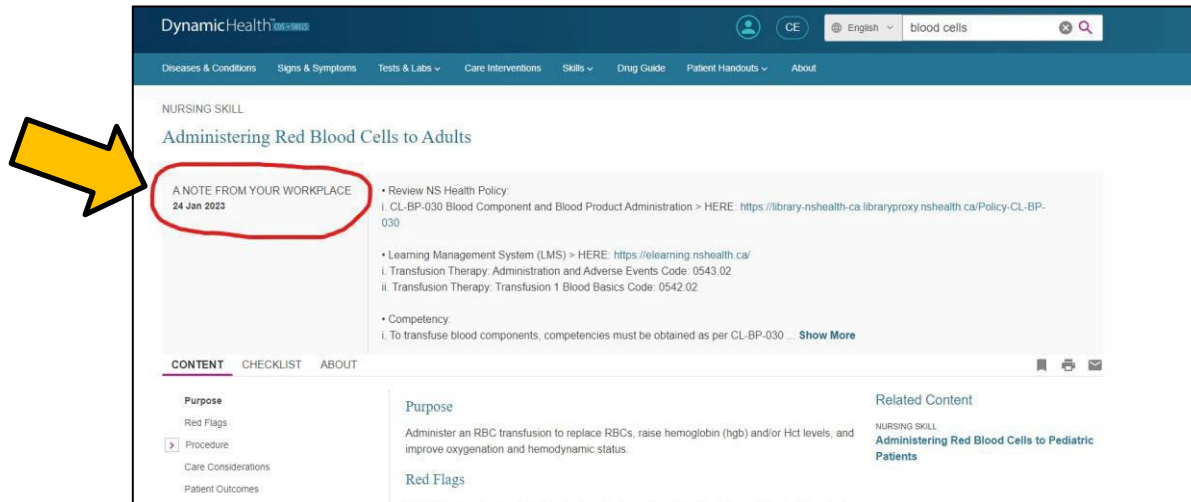
   Proceed to Dynamic Health's website (https://library.nshealth.ca/dynamic-health) and type 'drain' in the search box. As you type, skills matching your term will appear. From the results, find the skill Providing Surgical Drain Care. Review Workplace Notes (as available), Red Flags, Procedure, Videos, Care Considerations, and other interventions right at your fingertips.

5. **How does Dynamic Health support my scope of practice?**

   Dynamic Health supports health care providers to work to full scope of practice by fostering evidence informed knowledge, skills and judgement required to practice safety and ethically. Specific skills, procedures and care that can be provided in distinct practice settings are dependent on a variety of factors. Leadership and Interprofessional Practice & Learning can assist with scope of practice related questions and concerns. For more information on Scope of Practice please review Nursing Scope of Practice Guideline from the Nova Scotia College of Nursing.

6. **The Dynamic Health skill I am in has a Workplace Note at the top. Should I start here or look at the Dynamic Health skill first?**

   Start at the Workplace Note. The Workplace Notes have been added to Dynamic Health to integrate Nova Scotia Health content, such as policies, LMS (Learning Management System) modules, and practice notes that highlight any variations in practice at Nova Scotia Health versus the Dynamic Health procedure outlined below. These Workplace Notes were created by Nova Scotia Health team members knowledgeable in that specific skill.

7. **I seem to be going to Dynamic Health for the same skills repeatedly. Is there an easier way for me to find the skills I use the most?**

   Yes, but first you must make a personal user account (using your @nshealth.ca or personal email). After you make a personal account, login with the credentials you created to start customizing your Dynamic Health experience. You can 'bookmark' skills pages by clicking on the bookmark icon, next to the printer icon in the right-hand corner. When you bookmark a skill, a check will appear in the bookmark icon and it will turn from grey to green. ( ) Simply click on the icon again to remove the bookmark. To view all your bookmarked skills, click on your initials in the circle at the top of the page and select "My Bookmarks."

8. **Nova Scotia Health does not have a patient teaching pamphlet on a specific disease or procedure. Can I find this information in Dynamic health?**

    Yes, select "Patient Handouts" in the top ribbon and click on the drop down to select what you are looking for. You can select which topics of the patient handout you wish to print. Document in the medical record once you have reviewed the information with your patient.

9. **I found information in Dynamic Health that I am questioning. What do I do?**

    Questioning is a part of using evidence. As content is updated continuously in Dynamic Health, there will undoubtedly be instances where guidance that you find might be new or at odds with existing knowledge. Please use this as an opportunity to flag content with your manager, Clinical Nurse Educator, or other team members, as appropriate. It is also appropriate to let your colleagues within IPPL (Interprofessional Practice and Learning) know by emailing any questions, concerns, edits, or opportunities to review skills to AskIPPL@nshealth.ca or filling out the Suggestions for Skills form.

10. **I want to use Dynamic Health on my mobile device. How do I do that?**

    With a personal user account you can access Dynamic Health on any device.
    Updated App! Previously, the IPPL Clinical Policy and Practice Team recommended using the Dynamic Health mobile site for access. We're happy to report that the vendor (Ebsco) took our feedback and rolled out improvements to the mobile app! NS Health Workplace Notes and Custom Skills now have easier to read notes and active links to related resources like policy documents.
   To install the app, scan the QR Code or visit: https://l.ead.me/bdDrdI

    You can also access Dynamic Health from anywhere using your device's **mobile browser**. Then, add a shortcut to your home page to find it fast.

    Use your username and password to access Dynamic Health OR save the library access point and use Dynamic Health from anywhere using your Nova Scotia Health Active Directory credentials. Either method will make sure you can login from anywhere.

    Visit the Nova Scotia Health access point or scan the QR code on the Dynamic Health Support subject guide to find out how to make shortcuts for mobile. Save a shortcut to either the general library login page or to Dynamic Health. To the right is an example on Android using the Chrome browser.
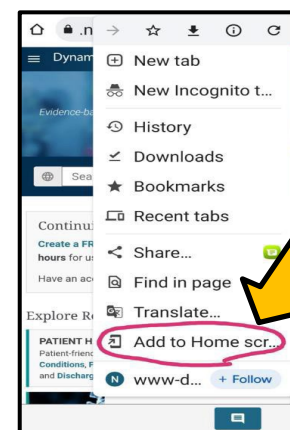
11. **Are lab values within Dynamic Health topics the same as those used at NS Health?**

    Topic sections, like a specific Skill, may reference lab result ranges that vary from Nova Scotia Health laboratory generated ranges. Always defer to local guidance regarding laboratory results > HERE: https://intra.nshealth.ca/plm/SitePages/Home.aspx.

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12. **Why isn't Dynamic Health on my work computer desktop? How do I get it there?**

    Dynamic Health can be found through the [Library's A-Z Databases list](#) or under **Clinical Applications** on the Nova Scotia Health [Intranet](#). You can create a desktop icon on your work computer by consulting the guidance on the [Awareness Toolkit page of the Dynamic Health Support subject guide](#).

13. **My Dynamic Health account has been blocked. What do I do?**

    To reauthorize your account, please call Ebsco at **1-800-758-5995**.